

# Are you happy with your payment provider?

## 6 issues you're experiencing and how Sage Pay can help

### 1 You've taken payments but haven't received the money

Some gateway providers hold on to your funds for up to 30 days, but we settle payments within 2-3 days (and next day whenever we can) to ensure your cash flow keeps flowing.

### 2 It's late on a Sunday night and you have a problem with your account

At Sage Pay, we provide the best customer support in the industry. See what our customers say:



We offer 24/7 support by phone, email, web chat and twitter 365 days a year. We're here when your customers want to buy from you-24hrs a day.

### 3 My customers don't trust the reputation of my payment provider

A trusted log can have a huge impact on customer reassurance. 63% of customers feel reassured when they see the Sage Pay logo on a website and 24% are more likely to buy from a Sage Pay site than a website using alternatives. We are part of FTSE 100 Sage Group, the 3rd largest management software and services provider in the world with over 6 million business customers worldwide.

### 4 I thought the cost of my gateway was reasonable, until they added extra charges for each business tool

Our pricing starts from just 66p a day and includes all the tools you need to accept payments online and grow your business, including free advanced fraud screening tools, the most popular payment types and easily customised payment checkout pages. There are no setup fees, no contracts, no minimum transaction requirements and no hidden charges.



Learn more

### 5 My online business is booming but I'm struggling to keep up with my accounts and my invoice payments are always late

Sage Pay can be integrated at no cost with a range of Sage software to help your business improve cash flow:

- **eInvoices:**

Create invoices with a 'pay now' button allowing your customers and suppliers to pay by debit or credit card.

- **Account reconciliation:**

Save time by automatically reconciling your ecommerce transactions processed through Sage Pay with your Sage accounts.

- **Stock management:**

Show stock availability easily through your ecommerce site to make sure goods or services purchased online are actually available.

- **Telephone payments:**

Overdue invoices can now be processed quicker over the phone.

### 6 I'm not happy with the service from my current payment gateway but I don't want to go through the rigmarole of switching providers

We understand that switching payment service providers can be daunting. That's why our team of payment experts is there to help every step of the way. If you are not sure how to get started then just pick up the phone or send us an email and we'll get right back to you.



Need help? Call us  
08453 224 639